- 1. Information on how to enter and the prizes form part of these Terms and Conditions. Participation in this promotion is deemed acceptance of these Terms and Conditions.
- 2. The promoter is Australian Valve Group PTY LTD (ABN 89 068 227 270) of 9 Endeavour Road CARINGBAH NSW 2229, telephone 1800 284 287 ("**Promoter**").
- 3. Entry is only open to Australian residents.
- 4. Entrants under 18 years old must have parental/guardian approval to enter and further, the parent/guardian of the entrant must read and consent to these Terms and Conditions. Parents/guardians may be required by the Promoter to enter into a further agreement as evidence of consent to the minor entering this promotion.
- 5. Employees (and their immediate families) of the Promoter, Australian Valve Group and agencies associated with this promotion are ineligible to enter. Immediate family means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or 1st cousin.
- 6. Promotion commences on 1 June 2025 and ends at 5pm AEDST on 30 June 2025 ("Promotional Period").
- 7. There is one (1) major prize to be awarded in this promotion. The first valid entry drawn will win one (1) AUD\$6,000 Retail Gift Card from Barbeques Galore.
- 8. The promotional draw will take place at the Promoter, 9 Endeavour Road CARINGBAH NSW 2229, on 3 July 2025 at 11:00 (AEDST).
- 9. To enter, individuals must, during the Promotional Period:
  - Purchase promotional AVG Quickie Kit/s, identifiable by sticker on order codes QIK15, QIK15-1200, QIK15R, QIK15RCV, QIK15-HEATPUMP, QIK15RCVHP, QIK15RHP, QIK15-850, QIKP-1, QIKP-2, QIKP-3, QIK20-850 and;
  - 2. Refer to the promotional sticker attached to the product which includes a unique code and;
  - 3. Visit the competition landing page at www.avgquickiecomp.com.au and;
  - 4. Enter their contact details including full name, valid email address and mobile phone number, a valid Plumbers License Number, and their unique code to submit their entry, during the Promotional Period.
- 10. Multiple entries permitted, subject to the following:

- 1. only one (1) entry permitted per unique code and;
- 2. each unique code is only valid for the single Draw Period it is entered into and;
- 3. each entry must be submitted separately and in accordance with entry requirements.
- 11. The Promoter reserves the right, at any time, to verify the validity of entries and entrants (including an entrant's identity, age and place of residence) and to disqualify any entrant who submits an entry that is not in accordance with these Terms and Conditions or who tampers with the entry process. Errors and omissions may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
- 12. Incomplete or indecipherable entries will be deemed invalid.
- 13. Entrants must retain original receipt(s) for all entries as proof of purchase for up to fourteen (14) days after the second-chance draw dates. Failure to produce the original entry card(s) for all entries when requested may, in the absolute discretion of the Promoter, result in invalidation of ALL of an entrant's entries and forfeiture of any right to a prize. Purchase receipt(s) must clearly specify the store of purchase and that the purchase was made during the Promotional Period but prior to entry.
- 14. Winner will be notified in writing by e-mail on 7 July 2025.
- 15. The name of the winner (First Initial, Last Name and Postcode) will be announced online at Australian Valve Group's official Facebook site on 14 July 2025: https://www.facebook.com/AVGAustralianValveGroup
- 16. As a condition of accepting the major prize, the winner (and any companions) must sign any legal documentation as and in the form reasonably required by the Promoter and/or prize suppliers in their absolute discretion, including but not limited to a legal release and indemnity form.
- 17. Any ancillary costs associated with redeeming the voucher/gift card are not included. Prizes, or any unused portion of a prize, are not transferable or exchangeable and cannot be taken as cash, unless otherwise specified.
- 18. If for any reason a winner does not take a prize (or an element of a prize) at the time stipulated by the Promoter, then the prize (or that element of the prize) will be forfeited and will not be redeemable for cash.
- 19. The value of the prize in this promotion is up to AUD\$6,000.

- 20. If a winner of the prize is under the age of 18 years, the prize will be awarded to the winner's nominated parent or guardian on the winner's behalf.
- 21. If any prize (or part of any prize) is unavailable, the Promoter, in its discretion, reserves the right to substitute the prize (or that part of the prize) with a prize to the equal value and/or specification, subject to any written directions from a regulatory authority.
- 22. The Promoter's decision is final and no correspondence will be entered into.
- 23. If the initially drawn prize remains unclaimed for 90 days upon being drawn or the winner does not satisfy the requirements of these Terms and Conditions, a 2nd chance draw may take place at the Promoter, 9 Endeavour Road CARINGBAH NSW 2229, on 6 October 2025 at 11:00 (AEDST), subject to any directions from a regulatory authority. In the case of a winner, they will be notified in writing by email on 7 October 2025. If the second winner does not claim the prize for 90 days upon being drawn or satisfy all Terms and Conditions of this Competition, no additional redraws will be conducted and the prize will be forfeited.
- 24. The name of the second-chance winner (First Initial, Last Name and Postcode) will be announced online at Australian Valve Group's official Facebook site on 14 October 2025: https://www.facebook.com/AVGAustralianValveGroup
- 25. If this promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, including but not limited to technical difficulties, unauthorised intervention or fraud, and subject to relevant regulatory approval, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law: (a) to disqualify any entrant; or (b) to modify, suspend, terminate or cancel the promotion, as appropriate.
- 26. If a prize is provided to the Promoter by a third party, the prize is subject to the terms and conditions of the third party prize supplier. To the extent permitted by law the Promoter accepts no responsibility or liability for any delay or failure by the third party to deliver the prize, any delay or failure relating to the prize itself or failure by the third party to meet any of its obligations.
- 27. Any cost associated with accessing the promotional website is the entrant's responsibility and is dependent on the Internet service provider used. The use of any automated entry software or any other mechanical or electronic means that allows an entrant to automatically enter repeatedly is prohibited and will render all entries submitted by that entrant invalid.
- 28. Nothing in these Terms and Conditions limits, excludes or modifies or purports to limit, exclude or modify the statutory consumer guarantees any applicable law

including the Competition and Consumer Act 2010 (Cth) or similar consumer protection laws in the State and Territories of Australia ("Non-Excludable Guarantees"). Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising out of or in connection with the promotion or the prize.

- 29. The Promoter collects personal information in order to conduct the promotion and may, for this purpose, disclose such information to third parties, including but not limited to agents, contractors, service providers, prize suppliers and, as required, to Australian regulatory authorities. The Promoter's privacy policy is available at https://www.wattsau.com.au/privacy-policy and contains information about how the Promotor will handle an entrant's personal information, and other information required to be disclosed to an entrant under the Privacy Act. Entry is conditional on providing this information. By providing this information, an entrant will be deemed to permit the Promoter to, for an indefinite period and without remuneration: (a) use the information for promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning the entrant; and (b) in the event the entrant is a winner, use the entrant's name, likeness, image and/or voice (including photograph, film and/or recording of the same) in any media for the purpose of promoting this competition (including any outcome), and promoting any products manufactured, distributed and/or supplied by the Promoter.
- 30. Entrants should direct any request to access, update or correct information to the Promoter. All entries become the property of the Promoter.
- 31. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of these rights.
- 32. These Terms and Conditions will be governed by and must be construed in accordance with the laws of New South Wales, Australia, and subject to the laws and courts of the relevant jurisdiction, and each party irrevocably submits to the exclusive jurisdiction of the courts of that state.
- 33. Authorised under NSW Permit No. TP/04089. ACT Permit No. TP25/00048. SA Permit No. T25/21.