

AVG's TRADIE QUICKIE KIT COMP SERIES: September 2024

Terms & Conditions

1. Information on how to enter and the prizes form part of these Terms and Conditions. Participation in this promotion is deemed acceptance of these Terms and Conditions.
2. The promoter is Australian Valve Group PTY LTD (ABN 89 068 227 270) of 9 Endeavour Road CARINGBAH NSW 2229, telephone 1800 284 287 ("**Promoter**").
3. Entry is only open to Australian residents.
4. Entrants under 18 years old must have parental/guardian approval to enter and further, the parent/guardian of the entrant must read and consent to these Terms and Conditions. Parents/guardians may be required by the Promoter to enter into a further agreement as evidence of consent to the minor entering this promotion.
5. Employees (and their immediate families) of the Promoter, Australian Valve Group and agencies associated with this promotion are ineligible to enter. Immediate family means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or 1st cousin.
6. Promotion commences on 1 September 2024 and ends at 5pm AEDST on 30 September 2024 ("**Promotional Period**").
7. There is one (1) major prize to be awarded in this promotion. The first valid entry drawn will win one (1) AUD\$12,000 Retail Gift Card from Flight Centre.
8. The promotional draw will take place at the Promoter, 9 Endeavour Road CARINGBAH NSW 2229, on 14 October 2024 at 11:00 (AEDST).
9. To enter, individuals must, during the Promotional Period:
 - 1) Purchase promotional AVG Quickie Kit/s, identifiable by sticker on order codes QIK15, QIK15-1200, QIK15R, QIK15RCV, QIK15-HEATPUMP, QIK15-25L, QIK15-25L-850, and;
 - 2) Refer to the promotional sticker attached to the product which includes a unique code and;
 - 3) Visit the competition landing page at www.avg.com.au/quickiecomp and;
 - 4) Enter their contact details, a valid Plumbers License Number, and their unique code to submit their entry, during the Promotional Period.
10. Multiple entries permitted, subject to the following:
 - 1) only one (1) entry permitted per unique code and;
 - 2) each entry must be submitted separately and in accordance with entry requirements.

11. The Promoter reserves the right, at any time, to verify the validity of entries and entrants (including an entrant's identity, age and place of residence) and to disqualify any entrant who submits an entry that is not in accordance with these Terms and Conditions or who tampers with the entry process. Errors and omissions may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
12. Incomplete or indecipherable entries will be deemed invalid.
13. Entrants must retain original receipt(s) for all entries as proof of purchase for up to fourteen (14) days after the second-chance draw dates. Failure to produce the original entry card(s) for all entries when requested may, in the absolute discretion of the Promoter, result in invalidation of ALL of an entrant's entries and forfeiture of any right to a prize. Purchase receipt(s) must clearly specify the store of purchase and that the purchase was made during the Promotional Period but prior to entry.
14. Winner will be notified in writing by e-mail on 17 October 2024.
15. The last name, first initial and postcode of the winner will be published online at Australian Valve Group's official Facebook site on 24 October 2024:
<https://www.facebook.com/AVGAustralianValveGroup>
16. As a condition of accepting the major prize, the winner (and any companions) must sign any legal documentation as and in the form required by the Promoter and/or prize suppliers in their absolute discretion, including but not limited to a legal release and indemnity form.
17. Any ancillary costs associated with redeeming the voucher/gift card are not included. Prizes, or any unused portion of a prize, are not transferable or exchangeable and cannot be taken as cash, unless otherwise specified.
18. If for any reason a winner does not take a prize (or an element of a prize) at the time stipulated by the Promoter, then the prize (or that element of the prize) will be forfeited and will not be redeemable for cash.
19. The total prize pool value is up to AUD\$12,000.
20. If a winner of a prize is under the age of 18 years, the prize will be awarded to the winner's nominated parent or guardian on the winner's behalf.
21. If any prize (or part of any prize) is unavailable, the Promoter, in its discretion, reserves the right to substitute the prize (or that part of the prize) with a prize to the equal value and/or specification, subject to any written directions from a regulatory authority.
22. The Promoter's decision is final and no correspondence will be entered into.
23. A draw for each prize, if unclaimed, may take place at the Promoter, 9 Endeavour Road CARINGBAH NSW 2229, on 16 January 2025 at 11:00 (AEDST), subject to any directions

from a regulatory authority. In the case of a winner, they will be notified in writing by e-mail on 17 January 2025.

24. Entrants consent to the Promoter using the entrant's name, likeness, image and/or voice in the event they are a winner (including photograph, film and/or recording of the same) in any media for an unlimited period without remuneration for the purpose of promoting this competition (including any outcome), and promoting any products manufactured, distributed and/or supplied by the Promoter.
25. If this promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, including but not limited to technical difficulties, unauthorised intervention or fraud, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law: (a) to disqualify any entrant; or (b) subject to any written directions from a regulatory authority, to modify, suspend, terminate or cancel the promotion, as appropriate.
26. Any cost associated with accessing the promotional website is the entrant's responsibility and is dependent on the Internet service provider used. The use of any automated entry software or any other mechanical or electronic means that allows an entrant to automatically enter repeatedly is prohibited and will render all entries submitted by that entrant invalid.
27. Nothing in these Terms and Conditions limits, excludes or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Competition and Consumer Act, as well as any other implied warranties under the ASIC Act or similar consumer protection laws in the State and Territories of Australia ("Non-Excludable Guarantees"). Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the promotion.
28. Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) is not responsible for and excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any entry or prize claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in prize value to that stated in these Terms and Conditions; (e) if any event which is part of the major prize is

cancelled or delayed for any reason beyond the reasonable control of the Promoter; (f) any tax liability incurred by a winner or entrant; or (g) use of a prize.

29. The Promoter collects personal information in order to conduct the promotion and may, for this purpose, disclose such information to third parties, including but not limited to agents, contractors, service providers, prize suppliers and, as required, to Australian regulatory authorities. Entry is conditional on providing this information. The Promoter may, for an indefinite period, unless otherwise advised, use the information for promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning the entrant. Entrants should direct any request to access, update or correct information to the Promoter. All entries become the property of the Promoter.
30. Authorised under NSW Trade Promotion Authority No. TP/03448. ACT Permit No. TP24/00870. SA Permit No. T24/630.